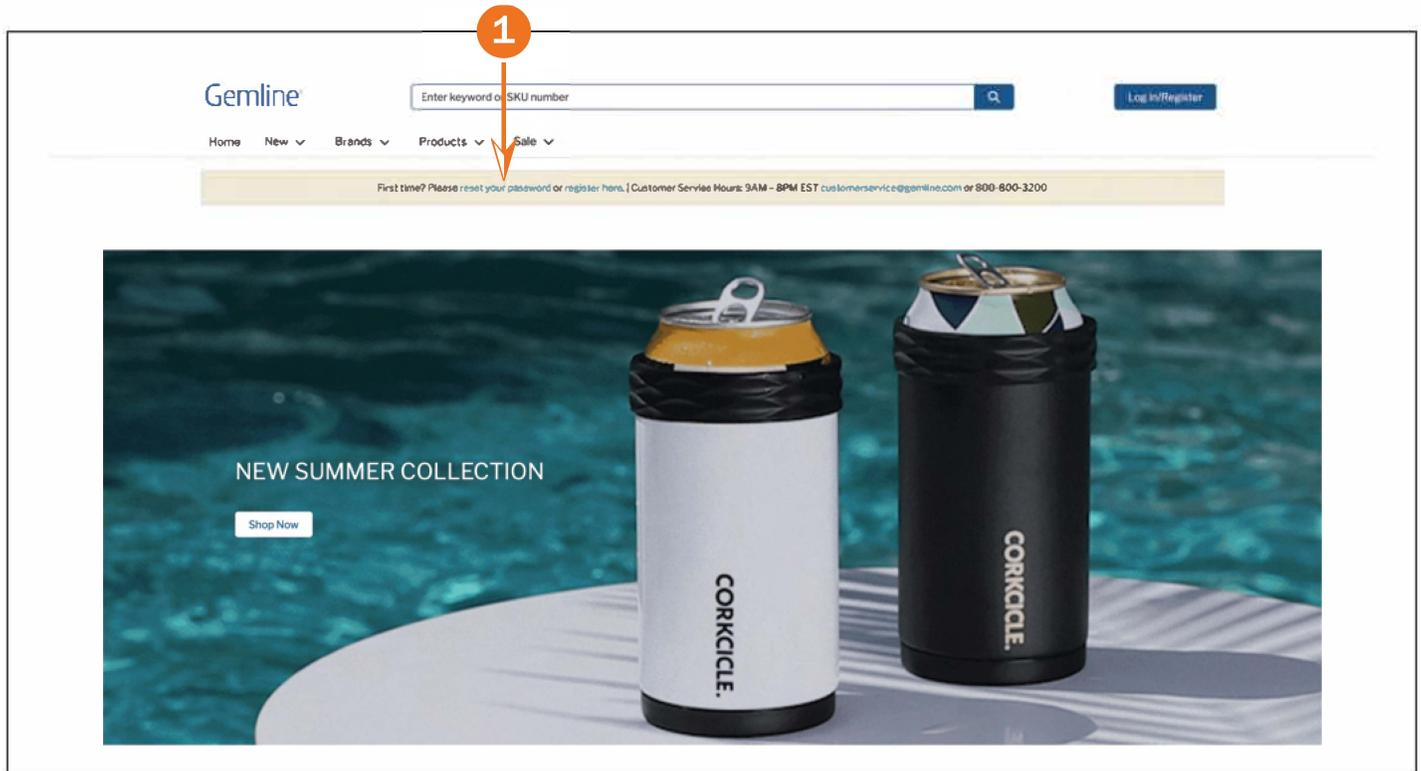
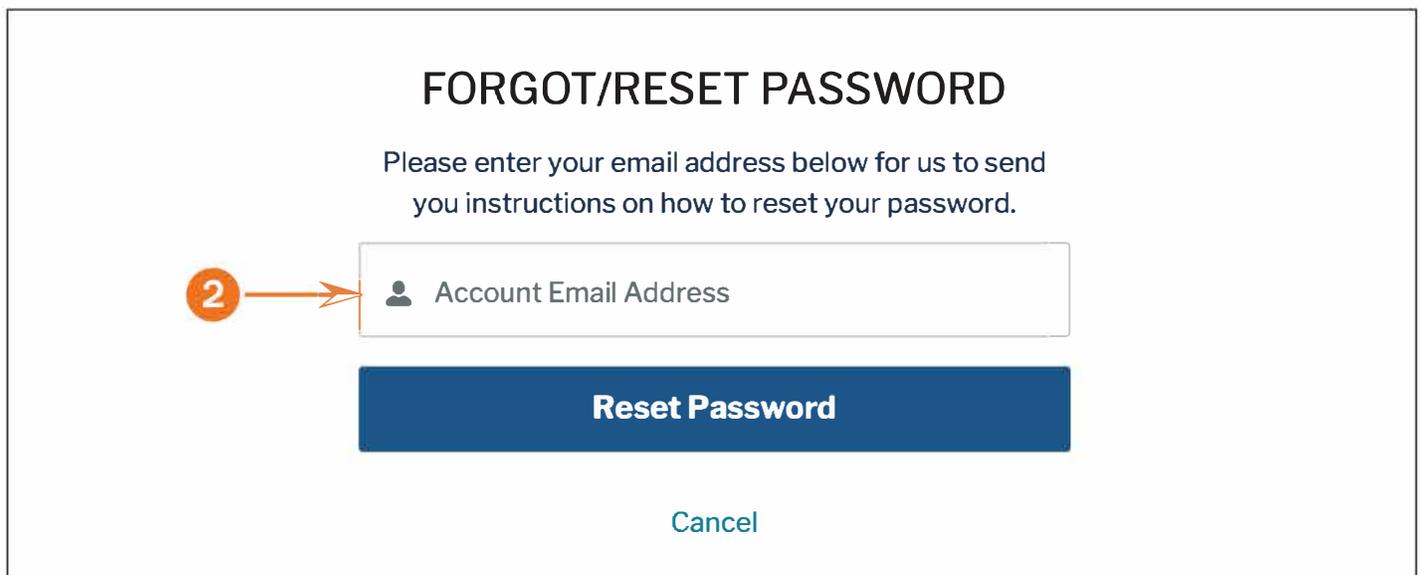


How To: Reset Your Password On Gemline.com

STEP 1 CLICK ON THE “RESET PASSWORD” TEXT LINK IN THE PRE-HEADER OR CLICK ON LOGIN/REGISTER BUTTON



STEP 2 ENTER THE EMAIL ADDRESS ASSOCIATED WITH THE WEB USER ACCOUNT AND CLICK RESET PASSWORD



STEP 3 YOU WILL RECEIVE A CONFIRMATION MESSAGE BELOW

NOW, CHECK YOUR EMAIL



Check the email account associated with your user name for instructions on resetting your password.

Remember to look in your spam folder, where automated messages sometimes filter. If you still do not receive an email to reset your password, you will need to register for a web account.

[Register](#)

[Back to login](#)

STEP 4 WITHIN 20 MINUTES, YOU WILL RECEIVE AN EMAIL WITH A LINK TO RESET YOUR PASSWORD. THE EMAIL WILL COME FROM customerservice@gemline.com. IF YOU DO NOT RECEIVE AN EMAIL, PLEASE CHECK YOUR USER NAME TO MAKE SURE IT MATCHES THE ACCOUNT. IF IT IS NOT A MATCH, YOU WILL NEED TO REGISTER FOR A WEB ACCOUNT.